

## Hotel Borgholm's Sustainability Policy 2024

Our vision for sustainability is to constantly question how we reduce our climate impact based on our operations and how we continuously evolve in a more sustainable direction using today's technology and knowledge. We consider sustainability in all aspects, and it is a high priority on our agenda regardless of the situation within the business. This document is dynamic and develops over time as knowledge about what affects society in a more sustainable direction evolves, about what makes the biggest difference, and how we can be part of positive development. Most importantly, practical action in daily operations is vital, which is why this document is an important support for our staff.

Our operations cover several different areas that impact our environment. Primarily, we are a gastronomic hotel where food is close to our heart. This means we advocate for biological diversity, animal protection and health, and make choices that taste good both for the senses and the conscience.

Most importantly, our guests, employees, and partners make our operations possible – therefore, social sustainability is as high a priority as environmental sustainability, and the UN principles for sustainable development form the basis of our policy. See: [UN's Sustainable Development Goals](#)

Last but not least, our operations are driven in a financially sustainable way, which enables our business to continue to grow and evolve at the same pace as we develop our industry to work more sustainably in all three areas: socially, economically, and environmentally.

It is every individual's active decision at the moment that makes a small but important difference in our environmental footprint. Therefore, we encourage:

### What our staff can do:

- Turn off the lights when leaving a room or area.
- Actively think about how we can save water in daily work.
- Sort all recyclable waste at our recycling station:
  - Glass (colored and clear)
  - Ceramics
  - Paper and cardboard
  - Wood
  - Fat recycling
  - Plastic – soft and hard
  - Batteries
  - Light bulbs
  - Metal
  - Food waste and compost (in green bags)
  - Burnable waste (in black bags)
  - Other waste sorted at the recycling center (electronics, chemicals, etc.).

- If possible, walk or bike to the workplace.
- Do not leave doors or windows open during cold days.
- Come up with suggestions to make us even more sustainable.

## What our guests can do:

- Reduce water usage during their stay.
- Turn off lights in the room when not needed, e.g., when they leave the rooms or at night. Signs in the rooms encourage this!
- Turn off electronic equipment when not in use.
- Use public transport or carpool to the extent possible during their stay.
- Avoid taking too much food at breakfast.
- Sort their waste in designated containers.

**What we actively do:** Since the pandemic hit in 2020 and we were forced to change our routines, which involved increased routine for local maintenance to reduce the risk of contagion from guest to guest or from staff to guest. In this work, a key issue was to reduce contact with guests, which is why we introduced new routines where the guest decides if they want the room cleaned during their stay together with us. A routine that we have maintained since then as it also contributes to reducing the consumption of cleaning materials, water, and consumables as well as laundry. The guest retains service but can actively choose a more sustainable experience at the hotel. Previously, much of the daily cleaning was unnecessary, which does not align with today's sustainability goals.

**Energy:** Hotel Borgholm is powered 100% by renewable energy. Oil, coal, and natural gas account for 75% of the world's energy consumption, causing major climate emissions. Hotel Borgholm aims to continuously reduce energy consumption at the hotel and constantly carries out improvement measures that result in reduced electricity consumption.

We continuously measure our electricity consumption to ensure that we are reducing our use. All actions taken at the hotel prioritize energy consumption on the agenda. The entire operation's lighting uses low-energy bulbs, and where possible, automatic on and off functions are implemented.

In 2022, a new induction stove was installed in the kitchen, replacing the burners that were previously on all day. Now the stove only draws energy at the actual time of cooking, and the operation sees a significant reduction in energy consumption in the kitchen.

**Chemicals:** All chemicals used in the operation must be classified with the highest possible environmental label within their respective product category. Where possible, biodegradable and natural products that do not impact our environment are used. This includes cleaning with natural soap, cleaning agents, dish soap, and vinegar instead of chemically synthetic agents. To achieve the goal, we review the daily use of chemicals, and all staff must be mindful of dosing to reduce usage.

**Materials:** We are a design hotel that prioritizes long-lasting and sustainable materials in everything from daily operations to our decor and products within the operation. We choose environmentally sustainable materials primarily from nature and ensure that they do not exploit people in production or transport.

**The lifespan of raw materials and recycling,** as well as whether the product has a multifunction, are important aspects when choosing materials. That the supplier also takes into account transport and energy consumption is prioritized. As Sven Lundh said about design, "It should withstand the wear of the eye," we want to take it a step further and say that it should also withstand the wear of nature. We also believe in local collaborations to reduce transport; therefore, the majority of the operation's materials are from the local area. Limestone furniture and decor, glass from Småland, ceramics from Öland are just a few examples.

**Plastics:** The big villain in the drama and a tough challenge to achieve the goal of a completely plastic-free operation. We have already phased out single-use plastic items such as straws, lids for coffee mugs, a large part of single-use items for take-away, single-use plastic materials at the hotel where packaging is now almost entirely in corrugated paper.

We actively work to reduce the consumption of piping bags, nitrile and plastic gloves, and plastic film. These have been partially replaced with multi-use containers for storing food, and we have increased the dose of hand sanitizer to ensure good hygiene and at the same time reduce the use of plastic gloves. We actively look for alternatives that replace plastic and try as far as possible to get deliveries in plastic-free packaging.

**Water:** The hotel's goal is to reduce water consumption to 150 liters per guest night. We do this to reduce water consumption as well as to reduce the need for energy for heating and to reduce the use of chemicals for water purification. To achieve the goal, we continuously switch to water-saving showers and faucets at the hotel as well as in public areas and encourage all guests to use the hotel towels more than one day. We continuously measure our water consumption to ensure that we are reducing our use.

**Raw Materials – Environment – Waste:** An organic raw material should always be prioritized in all contexts where it is available and at the same time falls within the framework of a raw material produced in our local area. We estimate that 25-50% of our raw materials are organically certified depending on the season but to a greater extent produced in an organic manner. A local raw material is important for local development on Öland and to reduce the impact on transport, therefore we prioritize as far as possible.

1. Local raw materials produced with traceability and knowledge of good ethics and ecology.
2. Organic and/or biodynamic raw materials.
3. Swedish raw materials.
4. Scandinavian raw materials.

5. Imported raw materials with little impact on the environment/transport/ecology.

**Animal Protection:** All producers and suppliers must be able to guarantee good practices and take into account nature, climate, and animal welfare. The basis is Swedish animal protection law. We require that fish suppliers follow guidelines from MSC, ASC, or KRAV certified raw materials and do not fish according to WWF's red list and that farmers of animal protein do not breed animals that break Swedish legislation.

**Reduce Food Waste:** Hotel Borgholm has a goal of “zero waste” when it comes to food waste. Decisions are made daily in all departments that affect this goal, and we continuously provide information to all staff to always think about how we prepare, handle, and work with raw materials after work. The operation's different departments utilize each other's waste, and leftover bread from our own bakery can become dishes in the restaurant and vice versa.

All waste is thrown in GREEN bags that are sent to biogas production.

**Raw Materials prioritized in the operation:** Vegetables, fruits, and berries or generally plant-based raw materials. Locally produced raw materials. Swedish raw materials. Organic and biodynamic raw materials. Certified raw materials.

**The following raw materials are excluded from the operation:** Red-listed fish according to the WWF list. Foie gras or other force-fed raw material. Eggs that do not come from free-range chickens. Fresh produce that is solely flown for transport. Fresh produce (meat/fish/poultry/dairy/eggs) with origin outside Europe. Raw materials that cannot be traced or verified that they come from sustainable production. Other raw materials that break laws, rules on ethics and morality, or environmentally have a negative impact.

**Sustainable minimum requirements for suppliers and maximum possible traceability, minimum possible environmental impact – that is our motto.**

For us, ethical supplier guidelines are not enough. We want all our partners to have as little impact on the environment as possible. It is important for Hotel Borgholm that our suppliers and partners are familiar with our core values in these matters.